

Trumbull County Transportation (revised March 1, 2025)

2959 Youngstown Warren Rd. SE • Warren, Ohio 44484

PH. 330-675-2873 FAX 330-675-7865 TTY SERVICE IS AVAILABLE OHIO RELAY NUMBER (1-800-750-0750)

STEP ONE: REGISTRATION IS REQUIRED FOR TRANSPORTATION.

To receive an application please call (330)675-2873 or access Trumbull County Commissioners' webpage, Transit tab.

STEP TWO: Complete application as instructed per the paperwork and send either mail, fax or e-mail to the Transit Administrator.

Once paperwork has been received and approved, clients or representatives will be notified of approval, once approved you can schedule your transportation.

STEP THREE: Once approve you can schedule your trip by calling the agencies listed below. Let them know you registered with Trumbull County Transit, as a senior or disabled client. Trips must be scheduled, at the least, two (2) days (48 hours) prior to the requested trip.

FARES TO BE CHARGED \$2.00 each way exceed limits for out-county medical greater than 30 miles or in or out of county non-medical greater than 12 miles. Additional fares are added when exceeding these limits. Ask the transportation provider to quote the fare to be charged in these instances.

For Ambulatory (**Non-Wheelchair**) Transportation Trips please contact:

- All American USA Taxi, Inc..... 330-395-3226
- Garwin..... 330-534-1335

For any trips that are (**Wheelchair or Non-wheelchair**)

- Comfort Care-A-Van..... 330-744-4145
- Sunset Transportation.....330-240-3499

For any trips that are **Wheelchair or Non-Wheelchair** that originates in the Northern Tier of Trumbull County, contact:

- Country Neighbor..... 440-437-6311

Basic INFORMATION

- 1) Hours of service are: 5 days per week from 6:00 A.M – 6:00 P.M. with limited service on the weekends. Any other time slots will need pre-approval. Please call transportation provider for information for service hours beyond this.
- 2) For service beyond the mileage limits as set for In-County or out of County Non-Medical Transportation (12 miles max) or Out-County Medical Transportation (30 miles max), the passenger will pay a rate per mile beyond the limits, as set by the transportation contracts with that transportation provider
- 3) To schedule your transportation needs, contact one of our vendors listed above. Trips must be scheduled, **at the least, 2 days (48 hours) prior to the requested trip**. If a scheduled ride needs to be cancelled, please cancel your trip as soon as you are aware of the need to cancel so another person may fill your spot and to assist the transportation provider's scheduling.

4) Be prepared to provide the following required information when scheduling a trip:

- Name, Date of Birth, and Telephone Number,
- Address where you wish to be picked up, if residing in cluster building provide building number or letter,
- Full address of your destination including the City and Zip code,
- Time you wish to arrive at your destination,
- Time you wish to be picked up from your destination,
- The return address you wish to be dropped off, and
- Any special mobility needs

If you have issues, problems, or complaints regarding transportation provided from the above mentioned providers, **please contact: Mike Salamone**, Trumbull County Transit Administrator at **(330) 675-2873**